

## PRACTICE OPENING HOURS



Monday	9.00am—5.30pm
Tuesday	9.00am—5.30pm
Wednesday	9.00am—5.30pm
Thursday	9.00am—5.30pm
Friday	9.00am—5.30pm

**In the event of an emergency out of these hours NHS Direct: 111**

We provide dental care for adults and children under the NHS contract. We provide all treatment as is necessary to make you dentally fit under the NHS. Your clinical notes are completely confidential, only you have the authority to see them. If a 3rd party requests to see your records permission must be obtained from the patient.

Your Patient Advice and Liaison Service (PALS) contact is:

Phone: 0800 389 8391

Text: 07966 228 697

Minicom: 0121 465 7670

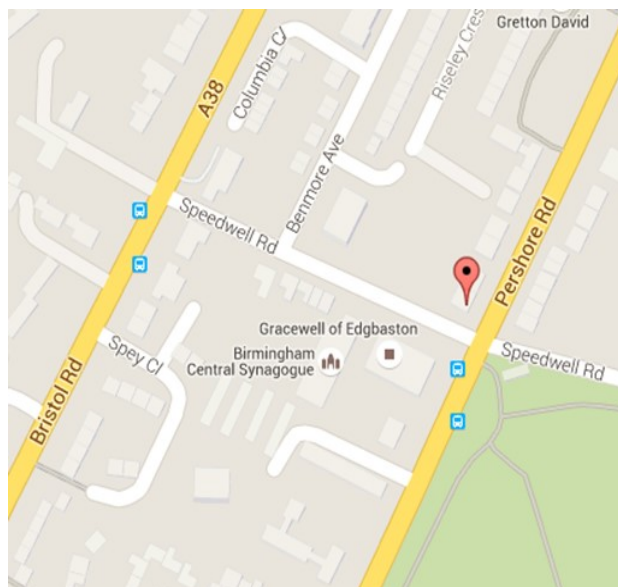
Email: PALS@sbpct.nhs.uk



### How to find us —

We are located on the corner of Speedwell Road and Pershore Road (A441) some 5 minutes from the city centre.

Buses that run along Pershore Road are the number **45** and **47** or **61,62,63** that run along the Bristol Road (A38)



The surgery has suitable disabled access providing ramps and downstairs surgery with allocated disabled parking. If you require to be seen downstairs please inform our reception team.

## EDGBASTON DENTAL CENTRE

### NHS PATIENT INFORMATION LEAFLET



Edgbaston Dental Centre  
Dr A Nandra, Dr A Tandon  
& Associates

127 Pershore Road  
Edgbaston  
Birmingham B5 7NX

T: 0121 440 2751 F: 0121 440 7788  
E: [info@edgbastondentalcentre.com](mailto:info@edgbastondentalcentre.com)  
W: [www.edgbastondentalcentre.com](http://www.edgbastondentalcentre.com)

## PRACTICE CLINICAL TEAM

### Partners:

Dr A Tandon LDC RCS (Kings 1989)  
Dr A Nandra BDS (B'ham 2002)

### Associates:

Dr K Panesar BDS (B'ham 2007)  
Dr I Johal BDS (Manc 2008)  
Dr A.Parekh BDS (L'pool 2010)  
Dr H.Jandu BDS (B'ham 2003)  
Dr K Bhakta BDS (Hons) (Sheffield 2015)  
Dr G Nandra BSc, DMD (Hungary 2013)  
Dr L Al.-Nuaimi BDS (Baghdad 1999)  
Dr K Mandair BDS (London 2013)  
Dr E Nijran BDS (Sheffield 2015)  
Dr A Sodha FD (London 2016)

### Orthodontic Specialist:

Dr S Siddique Ortho BDS (E'burgh 05)

### Practice Limited to Endodontics -

Dr K Fernandes BDS (Goa 2002)

**Hygienists:** Amy Evans BSC & Jasdeep Notta BSC

## PRACTICE SUPPORT TEAM

**Practice Manager** - Janet Millward

**Practice Administrator** - Thomas Stewart

**Treatment Coordinator:** - Kirsty Hodges

**Reception team:** - Tara Byrne, Corinne Watson, Bal Johal, Shareen Gul,

### Nursing Team:

Natalie Elahi	Hajra Fiaz	Siobhan Baker
Jola Jedrzejczyk	Shazna Khan	Priya Kaur
Sacha Williams	Beata Lis	Katrina Worrall
Suman Sembi	Keischa Gonzales	Sukhi Kaur
Shazma Yousaf	Nabeelah Mahmood	Fahima Begum
Karolina Kmita		

## NHS Dental Charges

1<sup>st</sup> April 2017

If you are not exempt from charges you should pay one of the following charges for EACH course of treatment you receive:

<b>Band 1</b>	<b>£20.60</b>	Examination, diagnosis (e.g. x-rays), advice on how to prevent future dental problems, a scale and polish if needed and application of fluoride varnish or fissure sealants. If you require urgent care, even if your urgent treatment needs more than one appointment to complete, you will only need to pay one Band 1 charge.
<b>Band 2</b>	<b>£56.30</b>	Everything listed in Band 1 above plus any further treatment such as fillings, root canal work or if your dentist needs to take out one or more of your teeth.
<b>Band 3</b>	<b>£244.30</b>	Everything listed in Bands 1 and 2 above plus crowns, dentures or bridges.

You are exempt from dental charges if you fall into one of the following categories:

Child under the age of 18  
Under 19 and in full time education  
Pregnant  
Had a baby in the last 12 months  
Income Support  
Income Based Job Seekers Allowance  
Income Related Employment & Support Allowance  
Pension Credit Guarantee Credit  
HC2 Certificate  
NHS Tax Credit Exemption Certificate  
Universal Credit

You are entitled to reduced dental charges if you have a valid HC3 Certificate.

You are required to provide proof of exemption at EACH course of treatment.

## Services Offered:

All available NHS dental treatment

Emergency service available between 10.00am to 10.30am and 2.00pm to 2.30 Monday to Friday

Emergency service available between 9.00am and 12.00 noon on Saturdays.

Cosmetic treatment options are also available, please ask your dentist

**Please note:** Payment for treatment must be paid prior to completion.

If you are late for your appointment, you may not be seen.

We require 24 hours notice of cancellation of booked clinical time.

Failure to attend for your appointment/s may result in you not being able to receive NHS dental care.

We make every effort to see patients at their appointment time and apologise if you are kept waiting. This is usually due to an emergency requiring urgent attention.

If you are unhappy with any aspect of your care at Edgbaston Dental Centre, please ask to speak to the complaints manager, Janet Millward, or you can put your concerns in writing to her. A copy of our practice complaints procedure is on display at reception.

## Friends and Family

We actively encourage patient feedback to enable us to provide the best service possible.